

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

(T)

E. RATES AND CHARGES (Cont'd)

(T)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>Exchange</u>	<u>Area</u>	<u>Monthly Rate</u>	
		<u>Measured</u>	<u>Coin Line</u>
- Paskenta	Extd.	\$19.22	\$58.20
- Paso Robles	Extd.	16.02	55.00
- Pauma Valley	Extd.	19.77	58.75
- Pepperwood	Local	16.02	55.00
- Pescadero	Local	16.02	55.00
Petaluma			
- Main DA	Local	16.02	55.00
-*Main DA	Extd.	17.40	56.38
- Swift DA	Extd.	18.62	57.60
Pinecrest	Local	16.02	55.00
- Pine Valley	Local	16.02	55.00
- Piru	Extd.	16.02	55.00 -
- Pismo Beach	Extd.	16.02	55.00
- Pittsburg	Extd.	16.02	55.00
- Pittsburg West	Extd.	16.02	55.00
- Pixley	Extd.	16.02	55.00
- Placentia	Extd.	16.02	55.00
Placerville	Local		
- Kyburz, South and West DAs		16.02	55.00
- Planada	Extd.	16.02	55.00
- Pleasant Grove	Extd.	16.02	55.00

* Effective July 12, 1996.

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5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
E. RATES AND CHARGES (Cont'd)
4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

Exchange	Area	Monthly Rate	
		Measured	Coin Line
- Pleasanton	Extd.	\$16.02	\$55.00
- Plymouth	Extd.	16.02	55.00
- Point Arena	Extd.	17.72	56.70
- Point Reyes	Extd.	16.02	55.00
- Porterville	Extd.	16.02	55.00
- Portola	Extd.	16.02	55.00
- Potter Valley	Extd.	18.62	57.60
- Poway	Extd.	16.02	55.00
- Quincy	Extd.	16.02	55.00
- Ramona	Extd.	16.02	55.00
- Rancho Bernardo	Extd.	16.02	55.00
- Rancho Penasquitos	Extd.	16.02	55.00
- Rancho Santa Fe	Extd.	16.02	55.00
- Rancho Viejo	Extd.	16.02	55.00
- Red Bluff	Extd.	16.67	55.65
- Redding	Extd.	17.42	56.40
- Redwood City	Extd.	16.02	55.00
- Reseda	Extd.	16.02	55.00
- Rialto	Extd.	16.02	55.00
- Richmond	Extd.	16.02	55.00
- Richvale	Extd.	16.02	55.00

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5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

Exchange	Area	Monthly Rate	
		Measured	Coin Line
- Rio Dell	Extd.	\$21.32	\$60.30
- Rio Linda	Extd.	16.02	55.00
- Riverbank	Extd.	16.02	55.00
- Riverdale	Extd.	21.52	60.50
- Riverside	Extd.	16.02	55.00
- Rosamond	Extd.	16.02	55.00
Sacramento	Extd.		
- Main and North DA's		16.02	55.00
- Saddleback Valley	Extd.	16.02	55.00
- Saint Helena	Extd.	16.02	55.00
- Salinas	Extd.	16.62	55.60
- San Andreas	Extd.	16.02	55.00
- San Ardo	Extd.	19.72	58.70
- San Carlos-Belmont	Extd.	16.02	55.00
San Diego	Extd.		
- Linda Vista, Mira Mesa and San Diego DA's		16.02	55.00
San Francisco	Extd.		
- Central, Juniper and Montrose-Evergreen DA's		16.02	55.00
San Jose	Extd.		
- North, South and West DA's		16.02	55.00
- San Juan	Extd.	16.02	55.00
- San Lucas	Extd.	16.02	55.00
- San Luis Obispo	Extd.	17.02	56.00
- San Marcos	Extd.	16.02	55.00
- San Martin	Extd.	16.02	55.00
- San Mateo	Extd.	16.02	55.00

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5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd) (T)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

Exchange	Area	Monthly Rate	
		Measured	Coin Line
- San Pedro	Extd.	\$16.02	\$55.00
- San Rafael	Extd.	16.02	55.00
- Santa Ana	Extd.	16.02	55.00
- Santa Clarita	Local		
- Newhall-Castaic and Saugus Canyon Country DA's		16.02	55.00
- Santa Cruz	Extd.	16.67	55.65
- Santa Margarita	Extd.	16.02	55.00
- Santa Rosa	Extd.	17.22	56.20
- Saratoga	Extd.	16.02	55.00
- Saticoy	Extd.	16.02	55.00
- Sausalito	Extd.	16.02	55.00
- Sebastopol	Extd.	16.02	55.00
- Selma	Extd.	18.62	57.60
- Sequoia	Extd.	16.02	55.00
- Shafter	Extd.	16.02	55.00
- Shasta Lake	Extd.	21.52	60.50
- Shingle Springs	Extd.	16.02	55.00
- Shoshone	Local	16.02	55.00
- Sierraville	Local	16.02	55.00
- Silverado	Extd.	16.02	55.00
- Simi Valley	Extd.	16.02	55.00
- Smartsville	Extd.	19.77	58.75
- Soda Springs	Local	16.02	55.00
- Soledad	Local	16.02	55.00
- Sonoma	Local	16.02	55.00
- Sonora	Extd.		
- Juno and Main DA's		16.02	55.00
- South Placer	Extd.	16.02	55.00

Continued

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5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
E. RATES AND CHARGES (Cont'd)
4. Rate per month for each COPT individual line measured and COPT Coin Line
rate service: (Cont'd)

Exchange	Area	Monthly Rate	
		Measured	Coin Line
- South San Francisco	Extd.	\$16.02	\$55.00
- South Tahoe	Extd.	16.02	55.00
- Springville	Extd.	16.02	55.00
- Stinson Beach-Bolinas	Extd.	16.02	55.00
- Stockton	Local	16.02	55.00
- Stonyford	Local	16.02	55.00
- Stratford	Extd.	16.02	55.00
- Sunnyvale	Extd.	16.02	55.00
- Sunol	Extd.	16.02	55.00
- Sutter Creek	Extd.	16.02	55.00
- Tehachapi	Local	16.02	55.00
- Temescal Canyon	Extd.	16.02	55.00
- Terra Bella	Extd.	16.02	55.00
- Thornton	Extd.	16.02	55.00
- Three Rivers	Extd.	16.02	55.00
- Tipton	Extd.	16.02	55.00
- Tomales	Extd.	18.62	57.60
- Torrance	Extd.	16.02	55.00
- Trabuco	Extd.	16.02	55.00
- Tracy	Local	16.02	55.00
- Tres Pinos	Extd.	16.02	55.00
- Trinidad	Extd.	22.72	61.70
- Truckee	Extd.	16.02	55.00

Continued

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- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)
5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
E. RATES AND CHARGES (Cont'd)
4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

<u>Exchange</u>	<u>Area</u>	<u>Monthly Rate</u>	
		<u>Measured</u>	<u>Coin Line</u>
- Tulare	Extd.	\$16.02	\$55.00
- Turlock	Extd.	18.02	57.00
- Ukiah	Extd.	17.42	56.40
- Upper Lake	Extd.	16.02	55.00
- Vacaville	Extd.	16.02	55.00
- Vallejo	Extd.	16.02	55.00
- Valley Center	Extd.	16.02	55.00
- Valley Ford	Extd.	16.02	55.00
- Valley Springs	Extd.	16.02	55.00
- Van Nuys	Extd.	16.02	55.00
- Ventura Central	Extd.	16.02	55.00
- Ventura East	Extd.	16.02	55.00
- Verdi	Extd.	16.02 (C)	55.00
- Vina	Extd.	16.02	55.00
- Visalia	Extd.	16.62	55.60
- Vista	Extd.	16.02	55.00
- Walker Basin	Local	16.02	55.00
- Wallace	Extd.	16.02	55.00
- Walnut Creek	Extd.	16.02	55.00
- Warner Springs	Local	16.02	55.00

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)

5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)

E. RATES AND CHARGES (Cont'd)

4. Rate per month for each COPT individual line measured and COPT Coin Line rate service: (Cont'd)

Exchange	Area	Monthly Rate	
		Measured	Coin Line
- Wasco	Extd.	\$ 16.02	\$55.00
- Waterford	Extd.		
- Main DA		18.62	57.60
- Don Pedro DA		16.02	55.00
- Watsonville	Extd.	18.77	57.75
- Weed	Extd.	16.02	55.00
- Weott	Extd.	16.02	55.00
- Wheatland	Extd.	18.62	57.60
- Willits	Local	16.02	55.00
- Willows	Local	16.02	55.00
- Windsor	Extd.	16.02	55.00
- Winters	Local	16.02	55.00
- Woodcrest	Extd.	16.02	55.00
- Woodlake	Extd.	18.62	57.60
- Woodland	Local	16.02	55.00
- Woodside	Extd.	16.02	55.00
- Yorba Linda	Extd.	16.02	55.00
- Yosemite	Local	16.02	55.00
- Yountville	Extd.	16.02	55.00
- Yreka	Extd.	17.12	56.10

5. COPT service will be provided within the base rate area at the rates shown above. Such service will be provided outside the base rate area and within the exchange area, district area or zone at the rates shown above.

Continued

NETWORK AND EXCHANGE SERVICES

A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)
5.5.3 CUSTOMER-OWNED PAY TELEPHONE (COPT) SERVICE (Cont'd) (T)
E. RATES AND CHARGES (Cont'd)

6. The COPT customer may apply a Pay Station Service Charge of up to twenty five (25) cents per non sent paid intraLATA call made over COPT pay telephones. This charge is in addition to the Utility Service Charges in Schedule Cal.P.U.C. No. A6.2.1,A.4.a.(12).

	<u>Minimum</u>	<u>Charge</u> <u>Maximum</u>
-Each non sent paid intraLATA call	\$.00	\$.25

7. The Utility may bill and collect the Pay Station Service Charge for the COPT customer. This billing service is only available to COPT customers who bill the full \$.25 Pay Station Service Charge. The Utility is not obligated to offer this service to any COPT customer that applies a different Pay Station Service Charge.

	<u>Charge</u>
Billing	
- per non sent paid call billed by Pacific	\$.03
- per non sent paid call not billed by Pacific	\$.04

8. The COPT customer may elect to apply the Pay Station Service Charge per COPT access line.

Continued

NEVADA BELL

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS

(T)

5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS)

A. DESCRIPTION

Customer Owned Public Telephone Service (COPTS) is comprised of a variety of measured business access line services which can be used with either an instrument-implemented (smart) or Central Office-implemented (dumb) payphone set having touch-tone capability. These access lines are for use only with a Customer Owned Public Telephone.

(T)

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(T)

The customer, for purposes of this service, is the individual who subscribes to the access line.

B. REGULATIONS

1. General

a. The general regulations and definitions applicable to Network and Exchange Services as set forth in Tariff P.S.C.N. No. A2. apply to COPTS in addition to the specific regulations following.

b. COPTS access lines will be measured in all exchanges where technically feasible and where equipment, facilities, and operating conditions permit. COPTS access lines will be flat rated in those exchanges lacking the required equipment, facilities and operating conditions.¹

(T)

(T)

(N)

(N)

c. Directory listings:

(1) COPTS will be administered as shown for individual business line listings in Tariff P.S.C.N. No. A5.7.1, Directory Services.

(2) Joint User Service is not furnished.

d. A COPTS set cannot be used with any other class of service.

e. Foreign Exchange, off premises extension services, Custom Calling features and Remote Call Forwarding, are not offered with COPTS. On premises extensions will only be provided where privacy of the user is provided.

(T)

(C)

f. Access to 1+976 will be denied.

g. The Utility will not provide refunds to the caller for calls placed from a COPTS set.

NOTE 1: Measured rate COPT service is currently unavailable in Baker, Battle Mountain, Crescent Valley, Duckwater, Ely, Eureka, Fish Lake Valley, Gabbs, Hawthorne, Imlay, Lund, McGill, Mina, Schurz and Winnemucca.

(N)

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(N)

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M. E. King, Jr.

President and Chief Executive Officer

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)

(T)

5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)

B. REGULATIONS (Cont'd)

h. The Utility will only be responsible to provide service to the network interface demarcation point at the COPTS location.

i. The network interface will be located within twelve (12) inches of the Utility's protector or building terminal.

(C)

j. Maintenance of service charges as outlined in Tariff P.S.C.N. No. A3.1.3 are applicable to COPTS.

k. Supersedure with a closing bill as provided in P.S.C.N. No. A3.1.10 is permitted for COPTS. Supersedure without a closing bill is not permitted for COPTS.

l. The Utility operator will not provide local or message toll rate information on calls originating from COPTS.

(L) (D)
(D)

m. The Utility operator will not process calls originating from COPTS utilizing any type of credit card except acceptable Utility credit cards.

(D)
(D)

o. The Utility will not allow third number or collect calls to be charged to a COPTS line.

(L)

p. International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges and where equipment, facilities and operating conditions permit.

(N)

q. COPTS access lines will be charged a multi-line business end user common line charge in accordance with the Federal Communications Commission Order in CC Docket 96-128, In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996 (para. 187), released September 20, 1996.

r. Calling cards will not be issued for pay telephones.

(N)

2. Utility Responsibilities

a. Prior to accepting a customer's order for COPTS, the Utility will provide the prospective customer with a copy of Tariff P.S.C.N. No. A5.5.3 Customer Owned Public Telephone Service (COPTS) and obtain the customer's written acknowledgment of receipt and disclosure of said tariff.

Material formerly on this page has been relocated to Page 61.3

(N)

A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)
B. REGULATIONS (Cont'd)
3. Customer Responsibilities (L)
- a. COPTS sets must be registered in compliance with Part 68 of the F.C.C. rules or connected behind a registered coupler. (L)
 - b. COPTS sets must be installed in compliance with the National Electrical Safety Standards (L)
 - c. (D)
 - d. The customer is responsible for the installation, operation, and maintenance of any pay telephone set used in conjunction with this service beyond the utilities local loop demarcation point. (T)
(T)
 - e. The customer must provide placement and maintenance of interior wire from the network interface to the COPTS set location.
 - f. The customer will be responsible for payment of all the charges for all calls originated from his COPTS line.
 - g. The customer must comply with presubscription procedures as stated in Tariff P.S.C.N. No. C13.3.3.
 - h. The customer will be responsible for payment of appropriate charges for Directory Assistance calls as described in Tariff P.S.C.N. No. A5.7.2.
 - i. The customer will be responsible for installing at each pay telephone set location a prominent display indicating the following: (T)
 - (1) Dialing instructions depicting access to:
 - Intra and Interlata Toll
 - Local Service Area
 - Special Services
 - Repair Service
 - 911 emergency service or equivalent number
 - Directory Assistance Services
 - (2) Each telephone set must display its telephone number and address of pay telephone. (C)
(C)
 - (3) Must state that rate information is available to pay telephone user upon request prior to attempting a call. (T)
 - (4) Owner's name, address, and telephone number.
 - (5) Procedures to register complaints and claim refunds.
 - (6) The Utility operator will not provide local or message toll rate information. (T)
 - (7) The Utility operator will not process calls utilizing any type of credit card except acceptable Utility credit cards. (T)
 - (8) State if no incoming calls allowed. (N)

Material on this page has been relocated from Page 61.2 (N)

A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd) (T)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)
B. REGULATIONS (Cont'd)

j. Pay telephone sets must have the following operational characteristics: (T)

(1) Must be able to access at no charge without using a coin or credit card:

Operator (T)
911 emergency service or equivalent number
Repair Service (D)

(2) Must allow calls of unlimited duration to:

Operator (T)
911 emergency services or equivalent number
Repair Service (D)

(3) Coin return on uncompleted calls. (T)

(4) Must comply with all applicable Federal, State and Local laws, rules and regulations concerning the use of these telephones by disabled persons and the hearing impaired.

(5) Must allow completion of long distance calls and may allow completion of local calls.

(6) (D)

k. The Utility has the right to refuse COPTS to the customer from a premises if the owner of the premises or the owner's agent has not authorized the pay telephone service provider or the providers' agent to place its pay telephone on the premises or denies the Utility access to provide the service to the customer. (T)
(T)

(D)

Nevada Bell
645 East Plumb Lane, Reno, Nevada
Tariff P.S.C.N. No. A5.

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A5. EXCHANGE SERVICES

5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)

(N)

C. PROVISION OF COPTS SERVICES

1. Basic COPT access line

- a. Basic COPT service is a measured line service designed to work with "smart" payphones. Service is available as two-way (USOC 19Q) and outward only (USOC 18Q). The service includes blocking and screening.
- b. The pay telephone set must provide any and all designed coin features.
- c. Operator services, including card verification and acceptance for intraLATA calls, is available for this service.
- d. The Utility does not provide operator assistance on coin sent paid calls.
- e. International Direct Distance Calling (IDDD) is provided on an optional basis in measured service exchanges where equipment facilities and operating conditions permit.
- f. The customer is responsible for payment of Utility and/or interexchange carrier toll rates for all sent paid toll calls originating from this service.
- g. The customer is responsible for call screening, call blocking, and/or call rating.

2. COPT Charge-a-Call access line

- a. This service is designed for coinless sets, allowing third party, collect, calling card and credit card billing. Service is available as two-way (USOC 2CP) and outward only (USOC DDR).
- b. Utility calling card will be accepted for IntraLata calls by operator services and the automated card verification and acceptance systems.
- c. The COPT customer must make arrangements with an Interexchange Carrier of choice for operator services and charge card acceptance and verification on InterLata calls.
- d. Only 0+ and free access calls are allowed.

(N)

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- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)
C. PROVISION OF COPTS SERVICES (Cont'd)

(N)

3. COPT Coin access line

- a. This access line is a network based line with coin features designed to work with "dumb" pay telephone sets. Where technically feasible and equipment, facilities and operating conditions permit, service is available as measured two-way (USOC 1PK) and measured outward only (USOC 1CE). COPT coin access lines will be flat rated in those exchanges lacking the required equipment, facilities and operating conditions with service available as two-way (USOC 1PC) and outward only (USOC 1CC).
- b. Coin refund is not included with this access line and monies lost in the coin phone as a result of a malfunctioning set are the responsibility of the payphone owner.
- c. International Direct Distance Dialing is unblocked.
- d. The customer's terminating equipment must be suitably equipped in order to utilize COPT Coin Line features.
- e. The Utility shall not be liable for any injury to persons or property resulting from the customer's interconnection of its terminating equipment with the COPT Coin Line. The customer shall defend, indemnify and hold harmless the Utility from and against any and all claims, liabilities, damages or demands arising from or in connection with the customer's interconnection of its terminating equipment with the COPT Coin Line, including but not limited to injury to persons or property.
- f. The demarcation point for the COPT Coin Line will be at the set. The Utility shall install the Standard Network Interface or its equivalent for the connection of the COPT instrument. The SNI will be protected from access by unauthorized persons.

4. Enhanced COPT access line

- a. Enhanced COPT access line service is a measured line service designed to work with "smart" payphones requiring special central office features and equipment, (i.e. Millennium¹ payphones). Service is available as two-way (USOC MLM) and outward only (USOC MLN). See P.S.C.N. A5.5.3.C.1.b. through g. for features.

NOTE 1: Millennium is a registered trademark of Northern Telecom.

(N)

Nevada Bell
645 East Plumb Lane, Reno, Nevada
Tariff P.S.C.N. No. A5.

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5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)

(T)

D. RATES AND CHARGES

	<u>Monthly Rate</u>	<u>USOC</u>	
1. Basic COPT access line - incoming and outgoing service	\$21.00	19Q	
2. Basic COPT access line - outgoing service	\$21.00	18Q	(N)
3. COPT charge-a-call access line - incoming and outgoing service	27.50	2CP	
4. COPT charge-a-call access line - outgoing service	27.50	DDR	
5. COPT coin access line - incoming and outgoing service	41.00	1PC	
6. COPT coin access line - incoming and outgoing service - measured rate	31.00	1PK	
7. COPT coin access line - outgoing - flat rate	41.00	1CC	
8. COPT coin access line - outgoing - measured rate	31.00	1CK	
9. Enhanced COPT access line - incoming and outgoing service	32.50	MLM	
10. Enhanced COPT access line - outgoing	32.50	MLN	(N)
	<u>Rate per Message</u>		(L)
COPTS local message charge - each message	\$.05		(L)

Material formerly on this page has been relocated to Page 61.5.1.

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A5. EXCHANGE SERVICES

- 5.5 PAY TELEPHONE SERVICE - COIN AND COINLESS (Cont'd)
5.5.3 CUSTOMER OWNED PUBLIC TELEPHONE SERVICE (COPTS) (Cont'd)
D. RATES AND CHARGES (Cont'd)

(T)

	<u>Service Connection Charge</u>	(L)	(D)
First access line	\$175.00		
Each additional line, ordered at the same time on the same premises:	\$124.00		
	<u>Nonrecurring Charge</u>		
Change existing customer class of service to COPTS:	\$60.00	(L)	(D)

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645 East Plumb Lane, Reno, Nevada
Tariff P.S.C.N. No. A5.

1st Revised Page No. 68.2
Canceling Original Page No. 68.2

A5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES (Cont'd)

5.7.2 LOCAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

- Residence service may be exempt when a member of a household cannot use the directory due to a certified visual or other physical impairment.
- An individual line business service may be exempt when it is provided to a small business where the proprietor and all regular employees have a certified visual or other physical impairment.
- A certified physically impaired individual may make a Directory Assistance call from any telephone and charge it to their exempt telephone number or credit card. No charge will apply to this type of call.

(2)

(D)

(D)

2. Application of the Directory Assistance Service Call Allowance

- a. A Directory Assistance Service call allowance not used in one billing period cannot be transferred to the customer's account for any other billing period or to any other account.
- b. The Directory Assistance charge plan will apply to Foreign Exchange service provided to customers located in other company territory served by Utility dial tone.
3. Alphabetical telephone directories published by the Utility will be provided to the subscriber, upon request and subject to availability, for exchanges located within the customer's home Area Code at no charge when used for calling purposes.

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Effective:
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Issued By
M. E. King, Jr.
President and Chief Executive Officer

A5. EXCHANGE SERVICES

5.12 ACCESS RESTRICTED TELEPHONE SERVICE

5.12.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS)

A. DESCRIPTION

Customer Provided Inmate Calling Service (CPICS) is business service for the exclusive use of inmates served within the confines of a penal, correctional or mental institution where potential usage by inmates warrants establishing the service.

The CPICS "Customer" is the confinement service provider of the telephone equipment and telephone instruments for use with CPICS. Any individual or company proposing to be a provider of CPICS must first obtain a certificate of public convenience and necessity from the Public Service Commission of Nevada and comply with all rules and regulations set forth by the Public Service Commission of Nevada for confinement services.

B. REGULATIONS

The following provisions apply to CPICS lines:

1. CPICS lines are for the exclusive use of inmates served within the confines of a penal, correctional or mental institution only.
2. The general regulations and definitions applicable to Network and Exchange Services as set forth in Tariff P.S.C.N. No. A2. apply to CPICS in addition to the specific regulations following. (T)
3. Directory listings are not provided with this service.
4. Joint User Service is not furnished.
5. Customer Premises Equipment (CPE) used to provide CPICS cannot be used with any other class of service.
6. Foreign Exchange, off premises extension services, Remote Call Forwarding and Custom Calling features are not offered with CPICS.
7. The Utility will not provide refunds to a called party for calls placed over a CPICS business access line. (T)
8. Maintenance of service charges as outlined in Tariff P.S.C.N. No. A3.1.3 are applicable to CPICS. (T)
9. Supersedure is not permitted for CPICS without a closing bill.
10. A CPICS line is capable of both originating and terminating (receiving) calls. See D. Customer Responsibilities.

A5. EXCHANGE SERVICES

5.12 ACCESS RESTRICTED TELEPHONE SERVICE (Cont'd)

5.12.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS) (Cont'd)

C. UTILITY RESPONSIBILITIES

1. Prior to accepting the customer's order for CPICS, the Utility will provide the prospective customer with a copy of Tariff P.S.C.N. No. A5.12.1 for Customer Provided Inmate Calling Service and obtain the customer's written acknowledgement of receipt and disclosure of said tariff. (T)
2. The Utility will only be responsible to provide service to the network interface demarcation point at the CPICS location. The network interface will be located within twelve (12) inches of the Utility's protector or building terminal. (T)

D. CUSTOMER RESPONSIBILITIES

1. CPICS customer premises equipment (CPE) must be registered in compliance with Part 68 of the F.C.C. rules.
2. CPICS CPE must be installed in compliance with the National Electrical Safety Standards.
3. The customer is responsible for the installation, operation and maintenance of any CPICS CPE used in conjunction with this service.
4. The customer must provide placement and maintenance of interior wire from the network interface to the CPICS CPE location.
5. The customer is responsible for payment of all the charges for all calls originating from the CPICS line.
6. The customer may be responsible for any originating line restrictions and any terminating line screening required. Standard originating line restriction services and terminating line screening services are available from the Utility at tariffed rates and may be ordered for use with a CPICS line. (T)
7. The customer is responsible for all unbillable charges which must be referred back to the originator due to failure to validate a called number or to receive valid acceptance of a collect call.

E. PROVISION OF CPICS SERVICE

1. CPICS service is a measured line service designed to work with "smart" payphones. Service is available as two-way (USOC 1CP). See basic COPT access line in Tariff P.S.C.N. No. A5.5.5.3.C.1. for a complete list of product services. (N)

A5. EXCHANGE SERVICES

- 5.12 ACCESS RESTRICTED TELEPHONE SERVICE (Cont'd)
5.12.1 CUSTOMER PROVIDED INMATE CALLING SERVICE (CPICS) (Cont'd)
E. PROVISION OF CPICS SERVICE (Cont'd)

2. CPICS outgoing only (USOC DDF) service is available as coin sent paid, local and toll calls denied. 0+ collect only local and Inter and IntraLATA toll call are allowed. Calls to free access telephone numbers are denied.

(N)

(N)

F. RATES AND CHARGES

(T)

	<u>Rate Per Message</u>	<u>Monthly Rate</u>	<u>USOC</u>
<u>Option 1</u> CPICS access line	\$.05	\$21.00	ICP++
<u>Option 2</u> CPICS access line - outgoing service	\$.05	\$21.00	DDF
<u>Option 3</u> CPICS High Capacity Channel 1.544 Mbps. service		RR ¹	
<u>Option 4</u> ² Individual flat rate business line Individual flat rate trunk		RR ³ RR ⁴	
		<u>Service Connection Charge</u>	
First access line		\$175.00	
Each additional line, ordered at the same time on the same premises		\$124.00	
Change a non-confinement customer class of service to CPICS		\$ 60.00	

(N)

(N)

(T)

(T)

NOTE 1: See appropriate jurisdictional tariff for 1.544 Mbps. high capacity Digital Data service.

NOTE 2: Option 4 is only available in those areas identified by the utility as being unable to provide COPTS or equivalent services in the switch.

(T)

NOTE 3: See flat rate business service for appropriate exchange rate in Tariff P.S.C.N. No. A5.2.4.

NOTE 4. See Private Branch Exchange Trunks for appropriate exchange and 2-wire and 4-wire rates in Tariff P.S.C.N. No. A5.3.1.B.2.

CERTIFICATE OF SERVICE

I, Lynne Elizondo, hereby certify that on this 27th day of February 1997, copies of the foregoing "Reply Comments of Pacific Bell and Nevada Bell" were served by hand or by first-class United States mail, postage prepaid, to the parties on the attached service list.

BY: Lynne Elizondo
Lynne Elizondo

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